

DIRECTIONS FOR ISSUING PUBLIC NOTICE - HALOACETIC ACIDS MCL VIOLATION

*Notice shall be provided as soon as possible, but no later than **30 days** after the system learns of the MCL violation. Notice shall be repeated at least every 3 months for as long as the violation continues. Proof of public notice, as described below, shall be completed and sent to DES within 10 days of providing public notice.*

A COMMUNITY water system *must always* notify consumers by mailing or directly delivering the public notice to each customer receiving a bill and to other consumers to whom water is delivered.

IF persons regularly served by the system would not normally be reached by the mailing or direct delivery methods described above, the water system shall also use *at least one* of the following notification methods.

1. Publication of the notice for 3 consecutive days in a daily newspaper of general circulation that serves the area of the water system.
2. Posting the notice in public places served by the water system. [Posted notices must remain in place for as long as the violation persists, but in no case for less than 7 days, even if the violation is resolved.]
3. Furnishing a copy of the notice to radio and television stations that broadcast in the area served by the water system.

Additional methods (*e.g.*, electronic mail, delivery of multiple copies to hospitals or schools) may be needed since the notice must be provided in a manner reasonably calculated to reach all persons served.

The language in *italics* on the reverse side must remain unchanged. ***This language is mandatory.***

Corrective Action

In your notice, describe corrective actions being taken by the water system, such as investigating treatment options, hiring a consultant, or purchasing water from another water system.

Submitting Proof of Public Notice to DES

Within **10 days** after issuing the notice, the owner of the water system shall provide proof of public notice to DES. Proof of public notice shall consist of a copy of the notice that was distributed or posted, and each of the 3 full pages of newspaper articles – if this secondary method is used, **and** the following completed certification:

CERTIFICATION

I hereby affirm public notice has been provided to consumers in accordance with the delivery, content, and deadline requirements in NH Admin. Rule Env-Ws 351, as outlined above.

First Delivery Method Used: _____ Date: _____

Second Delivery Method Used (IF needed): _____ Date: _____

Signature of Water System Owner

Water System Name

Date

Proof of public notification should be faxed to (603) 271-5171 OR mailed to:

DBP/SWTR Monitoring Section
Department of Environmental Services
Water Supply Engineering Bureau
29 Hazen Drive, PO Box 95
Concord, NH 03302-0095

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Tests Show Haloacetic Acids Above Drinking Water Standards

NOTICE OF STANDARD MAXIMUM CONTAMINANT LEVEL (MCL) VIOLATION

The _____ water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. The standard for Haloacetic Acids is 0.060 mg/L. Testing results for the [1-4] quarter of [year] show that our system exceeds the standard or maximum contaminant level (MCL), for Haloacetic Acids. The average level of Haloacetic Acids over the last year was [level/units].

What does this mean?

This is not an emergency. If it had been you would have been notified immediately. *However, some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.*

What should I do?

It is not necessary to use alternate water; however, if you have specific health concerns, please contact your health care professional. General health related questions may be directed to Dave Gordon of the DES Bureau of Environmental and Occupational Health at (603) 271-4608.

What happened? What is being done?

(describe why the violation occurred and what corrective actions have been taken)

We anticipate resolving the problem within _____. For more information, please
(estimated time frame)

contact _____ of _____ at _____
(name of contact) (name of system or company) (phone number)

or _____
(address)

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

EPA #: _____

Date distributed: _____